

## Enhancing Academic Cybersecurity: Integrated Framework with Network Penetration Testing

**Dr. Kehinde Kenny Onayemi**

Southern Alberta Institute of Technology

Received 15-09-2023

Revised 18-09-2023

Accepted 24-09-2023

Published 03-10-2023



Copyright : © 2023 The Authors. Published by Publisher. This is an open access article under the CC BY-NC-ND license (<https://creativecommons.org/licenses/by-nc-nd/4.0/>).

### Abstract

This study explores the realm of academic cybersecurity, focusing on the development of a comprehensive framework for network penetration testing tailored specifically to the academic environment. Cybersecurity in academia is of paramount importance, given the wealth of sensitive data and intellectual property stored within academic institutions. The objective of this research is to integrate technical assessments, user education, and policy recommendations into a holistic framework that addresses the unique challenges faced by academic networks.

Respondents emphasized the importance of a comprehensive framework, with a focus on identifying and mitigating vulnerabilities (92.7%) and enhancing overall network security and data protection (82.9%). The proactive approach to threat identification (85.4%) and user education (85.4%) were also highly regarded. Regarding technical assessments, vulnerability scanning (80.5%) and penetration testing (75.6%) were considered highly effective methods. Respondents largely recommended quarterly assessments (73.2%) to maintain a proactive security posture. User education was deemed extremely important (70.7%), with training workshops or seminars (87.8%) emerging as the preferred method to promote cybersecurity awareness. Additionally, there was recognition of the significance of data protection and encryption (97.6%), access control and user privileges (87.8%), and security awareness training requirements (80.5%) in cybersecurity policies tailored to academia.

**Keywords:** Network Penetration Testing, Cybersecurity Framework, User Education, Vulnerability Scanning

### Introduction

Cybersecurity is a comprehensive term encompassing protective measures designed to safeguard computer systems and networks against unauthorized access, thereby ensuring the preservation and integrity of the stored information (Aloul, 2012). It entails a range of

technical interventions aimed at shielding data, identity information, and hardware from unauthorized access or potential harm, extending to the protection of digital assets in cyberspace. To provide a more precise definition, Craigen, Diakun-Thibault, and Purse (2014) articulate it as follows: 'Cybersecurity constitutes the systematic organization and deployment of resources,

processes, and structures, all orchestrated to safeguard specific assets in cyberspace and systems enabled by cyberspace from any incidents that deviate from the legally prescribed property rights'. Furthermore, Seemba, Nandhini, and Sowmiya (2018) shed light on cybersecurity by noting that it encompasses techniques documented in published materials, all aimed at fortifying the cyber environment for both individuals and organizations. These techniques form a comprehensive set used to ensure the integrity of networks, software applications, and data, thereby preventing any unauthorized access attempts.

Penetration testing, commonly referred to as pen testing, is a crucial component of cybersecurity. It involves simulating cyberattacks to identify vulnerabilities in computer systems, particularly web applications. This practice is instrumental in fortifying web application security and is often used to complement web application firewalls (WAFs) (Imperva). In this article, we delve into the intricacies of penetration testing, its stages, methods, and its symbiotic relationship with WAFs. Penetration testing and WAFs complement each other effectively (Imperva). Pen testers utilize WAF data to identify and exploit application vulnerabilities. Simultaneously, WAF administrators can adapt configurations based on penetration testing findings. Moreover, penetration testing aids in satisfying compliance requirements for security auditing, including standards like PCI DSS and SOC 2 (Imperva, 2023).

### **Problem Statement**

The increasing reliance on digital infrastructure in academic institutions necessitates a robust cybersecurity strategy to protect sensitive data and intellectual property. However, while network penetration testing is recognized as a vital component of this strategy, a comprehensive understanding of its implementation, importance, and the role of user education and policy integration within the academic environment remains understudied. This paper aims to address

this knowledge gap by examining respondents' familiarity with network penetration testing, assessing the perceived benefits of its comprehensive framework, and evaluating the significance of integrating technical assessments, user education, and policy recommendations. The study identifies effective technical assessment methods, optimal assessment frequency, the importance of user education, and key policy areas that should be addressed, thus contributing valuable insights towards enhancing cybersecurity practices tailored to the unique requirements of academia.

### **Purpose of the study:**

The main purpose of the study was to develop a comprehensive framework for network penetration testing tailored specifically to the academic environment, integrating technical assessments, user education, and policy recommendations

### **Literature review**

This literature review highlights the persistent challenges faced by data systems and network infrastructures in academic institutions, which compromise their reliability. The vulnerabilities commonly encountered encompass malware threats, interruptions in authorized network access (Denial of Service), spam, and cyberattacks by hackers.

Appiah et al. (2014) emphasize the complexity of university system networks due to the diverse user base, including students, faculty, departments, and staff. This complexity underscores the importance of ensuring easy and secure access for all users. Academic network systems are susceptible to a range of attacks, such as physical, electronic, and social engineering attacks. These attacks may involve malicious insiders and outsiders seeking unauthorized access to sensitive data. The study examines the performance of campus networks in responding to such attacks, emphasizing the need for robust security measures.

Network administrators bear the responsibility of securing both internal and external threats to campus networks. However, identifying vulnerabilities and applying necessary updates can be challenging. Security assessments, including penetration testing, are crucial in evaluating the security of critical network hosts. The review underscores the significance of proactive security measures. Strengthening network and system security from their initial configurations and continuous monitoring is essential. However, relying solely on reactive measures may not effectively counter network-based attacks (Adu-Boahene, 2021).

The literature suggests that periodic vulnerability testing, rather than waiting for an attack to occur, could be a proactive approach to safeguarding academic systems and networks. This approach ensures that vulnerabilities are discovered and mitigated promptly, reducing the risk of permanent damage such as data breaches, disruptions, and reputation damage.

In the context of the investigated objective in this study which aims to develop a comprehensive framework for network penetration testing tailored to the academic environment, this literature review highlights the necessity of proactive cybersecurity measures in academia. It underscores the importance of integrating technical assessments, user education, and policy recommendations to create a holistic framework for addressing network vulnerabilities and threats within academic institutions.

## **Methodology**

The research methodology in this study adopts a mixed-methods approach to comprehensively examine the influence of user education and awareness initiatives on network security within

academic institutions. Initially, a quantitative phase involved the collection of data through online surveys conducted via Google Forms questionnaires, which were subsequently subjected to rigorous descriptive statistical analyses. These quantitative assessments enabled an evaluation of awareness levels, program effectiveness, and discernible changes in network security practices among a diverse group of 41 respondents, encompassing faculty members, IT staff, and IT students. Additionally, to attain a deeper and more nuanced understanding, the research incorporated qualitative elements via open-ended survey questions, facilitating an in-depth exploration of respondents' experiences and perceptions of user education programs. By combining both quantitative and qualitative methodologies, this research achieves a comprehensive examination of the intricate dynamics inherent in network security education within the academic context.

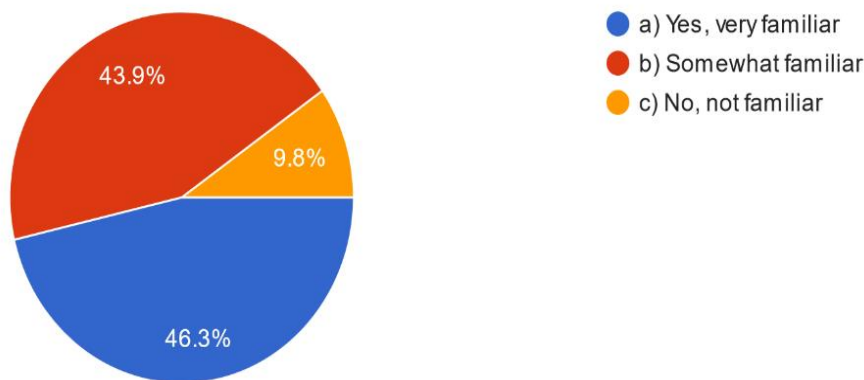
## **Findings**

### **Section 1: Network Penetration Testing in the Academic Environment**

In the realm of academia, safeguarding digital assets and sensitive information is paramount. Network penetration testing is a key element of cybersecurity, ensuring a secure environment. This section assesses respondents' familiarity with this concept, their views on its importance, and the perceived benefits of implementing a comprehensive framework. We explore whether respondents are familiar with penetration testing, understand its significance, and value the integration of technical assessments, user education, and policy recommendations in this framework. These insights will inform the development of a tailored academic cybersecurity strategy.

### **Familiarity with the concept of network penetration testing**

Respondents were asked if they were familiar with the concept of network penetration testing and the responses are as shown below:



**Yes, Very Familiar (46.3%):** The largest segment of respondents, at 46.3%, indicated that they are very familiar with the concept of network penetration testing. This significant percentage reflects a substantial portion of respondents who possess a strong understanding of what network penetration testing entails. This familiarity suggests that a significant number of respondents likely have experience or knowledge about this cybersecurity practice.

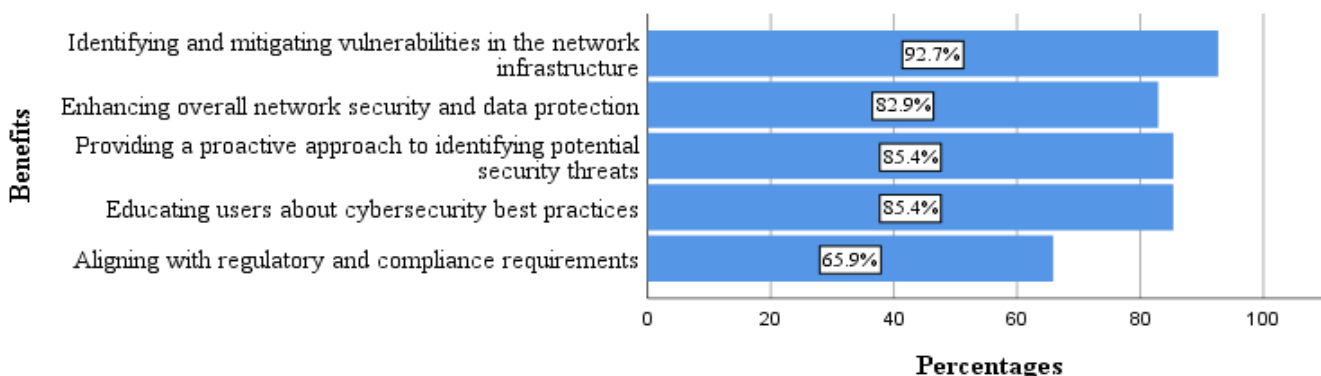
**Somewhat Familiar (43.9%):** A substantial number of respondents, at 43.9%, reported being somewhat familiar with the concept of network penetration testing. This segment indicates that a considerable proportion of respondents have at least a basic understanding of the concept, even if they might not be experts in the field. This suggests a general awareness of the practice among the respondent pool.

**No, Not Familiar (9.8%):** A smaller but still notable percentage of respondents, at 9.8%, indicated that they are not familiar with the concept of network penetration testing. While this category constitutes a minority, it's important to acknowledge that there might be individuals in the academic community who have limited exposure to this cybersecurity practice.

**Benefits of implementing a comprehensive framework for network penetration testing in the academic environment**

Respondents were asked about the key benefits of implementing a comprehensive framework for network penetration testing in the academic environment and the findings are illustrated below:

**Benefits of Implementing a Comprehensive Framework for Network Penetration Testing in Percentages**



**Identifying and Mitigating Vulnerabilities:** An overwhelming 92.7% of respondents identified the

primary benefit of the framework as being able to identify and mitigate vulnerabilities within the

network infrastructure. This high percentage underscores the critical role that penetration testing plays in uncovering potential weak points in the system, enabling institutions to proactively address these vulnerabilities before they are exploited by malicious actors. This result signifies a clear recognition of the importance of cybersecurity in the academic setting.

**Enhancing Network Security and Data Protection:** 82.9% of respondents highlighted the significance of enhancing overall network security and data protection. This outcome indicates a growing awareness of the value of strong cybersecurity measures within the academic environment. The emphasis on safeguarding sensitive data is particularly relevant given the potential exposure of personal and research-related information that educational institutions possess.

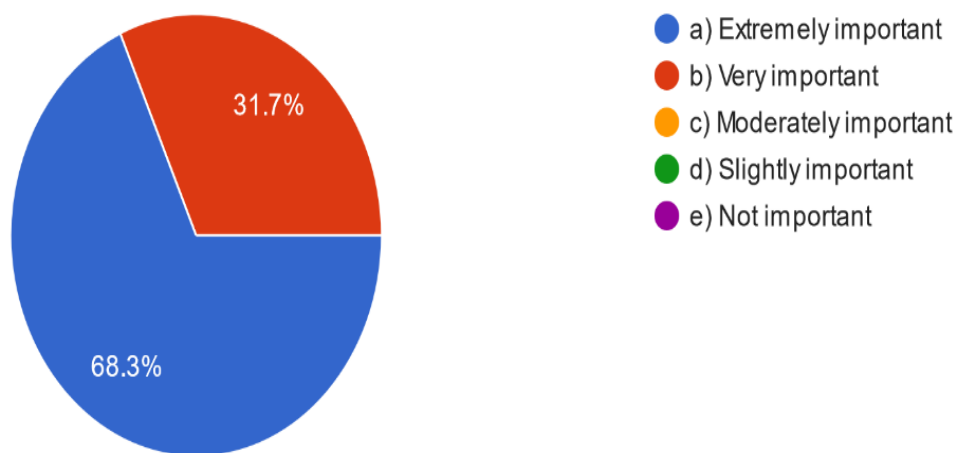
**Proactive Threat Identification:** The response rate of 85.4% for the benefit of providing a proactive approach to identifying potential security threats aligns closely with the earlier point. The academic community acknowledges the importance of staying ahead of potential security breaches, which is particularly crucial given the diverse user base and the broad spectrum of devices connected to the network within an academic setting.

**User Education on Cybersecurity:** Equally significant is the 85.4% response rate indicating that the framework can be utilized to educate users about cybersecurity best practices. This recognition suggests a realization that a well-informed user community is an essential component of a robust cybersecurity strategy. Implementing education alongside technical measures can contribute to a more resilient and security-conscious academic network.

**Regulatory and Compliance Alignment:** While slightly lower at 65.9%, the response rate for aligning with regulatory and compliance requirements still underscores the awareness of the importance of adhering to established standards. Academic institutions often handle sensitive data subject to various regulations, and implementing a comprehensive penetration testing framework can help ensure compliance with relevant laws and guidelines.

### Importance of Integration

Respondents were asked about the importance of integration of technical assessments, user education, and policy recommendations in a comprehensive framework for network penetration testing and the findings are as shown below:



**Extremely Important (68.3%):** The largest segment of respondents, at 68.3%, emphasized

that integrating technical assessments, user education, and policy recommendations is

extremely important. This dominant response underscores the unified understanding of the multifaceted nature of cybersecurity. Respondents recognize that addressing vulnerabilities and threats requires a holistic approach that encompasses not only technical evaluations but also educating users and establishing effective policies.

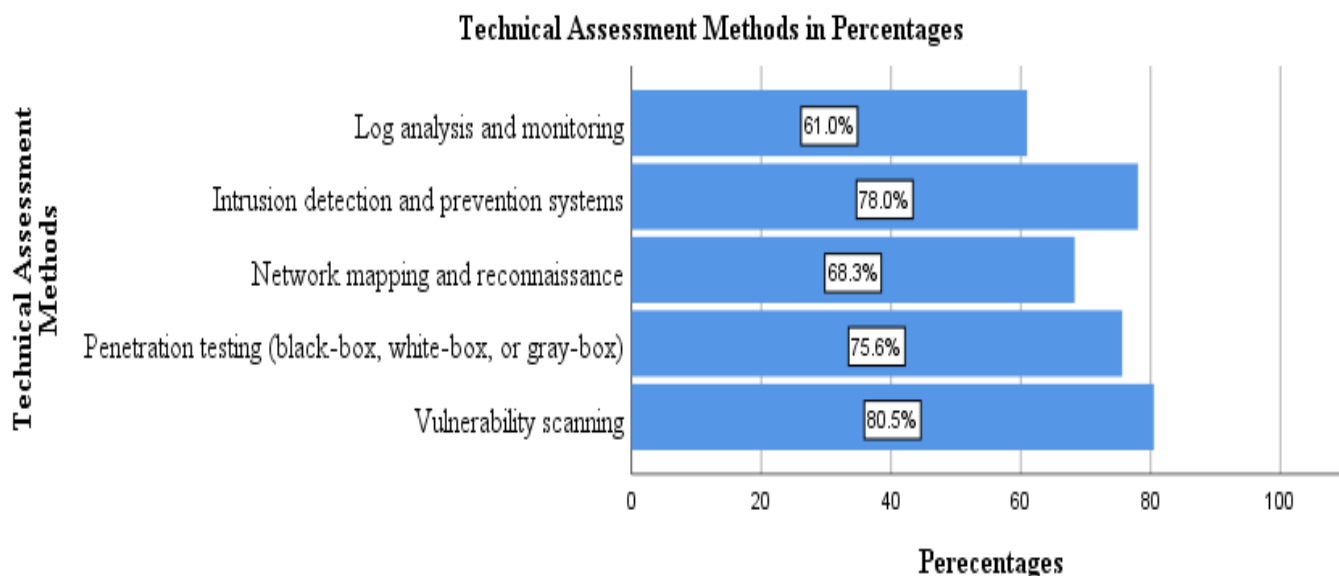
Very Important (31.7%): A notable portion of respondents, at 31.7%, noted that this integration is very important. This percentage reinforces the consensus on the importance of comprehensive frameworks that consider the interplay between technical measures, user behavior, and institutional policies. The "very important" category underscores the recognition that a well-rounded approach is necessary for effective network penetration testing.

## Section 2: Technical Assessments

In this section, we explore the technical aspects of network penetration testing in academic environments. The study was interested in respondents' views on effective technical assessment methods like vulnerability scanning, penetration testing (black-box, white-box, or gray-box), network mapping, intrusion detection, log analysis, and more. Additionally, the study inquired about respondents' perspective on the ideal frequency for conducting technical assessments in academic settings. The responses derived are shown in the findings below:

### Effective technical assessment methods for network penetration testing in the academic environment

Respondents were asked what from their experience were the technical assessment methods do found most effective for network penetration testing in the academic environment and the results are expressed below:



Vulnerability Scanning (80.5%): The highest response rate, at 80.5%, was for vulnerability scanning as an effective method. This finding indicates a strong recognition of the importance of identifying vulnerabilities systematically within the academic network. Vulnerability scanning allows for a comprehensive review of potential weaknesses, offering a proactive approach to addressing issues before they can be exploited.

Penetration Testing (Black-box, White-box, Gray-box - 75.6%): Penetration testing garnered a response rate of 75.6%, positioning it as a favored method. The popularity of penetration testing, in its various forms (black-box, white-box, gray-box), showcases the understanding that simulating real-world attacks provides a deeper and more holistic understanding of the network's

vulnerabilities and potential points of compromise.

**Intrusion Detection and Prevention Systems (78.0%):** Intrusion detection and prevention systems received a response rate of 78.0%, indicating their perceived effectiveness. This method's prominence underscores the significance of continuous monitoring and real-time threat detection within the academic environment. It aligns with the necessity of promptly identifying and responding to unauthorized access attempts.

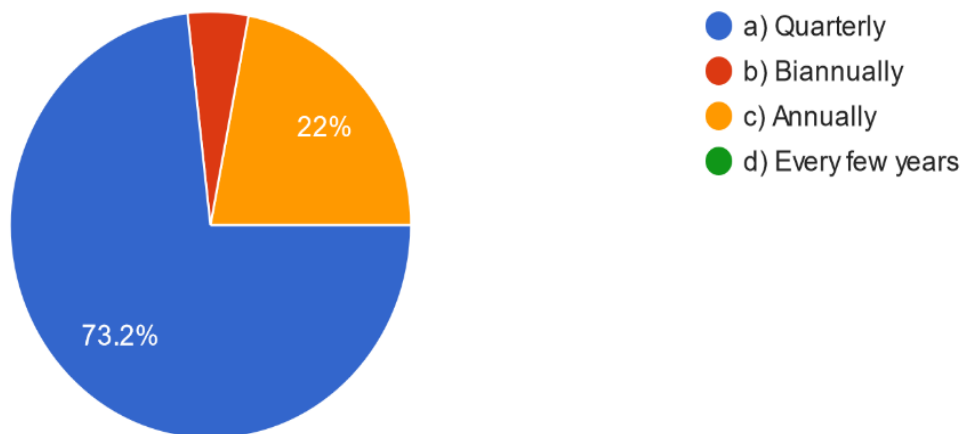
**Network Mapping and Reconnaissance (68.3%):** Network mapping and reconnaissance achieved a response rate of 68.3%. This finding highlights the value of understanding the network's architecture and components as a foundational step in identifying potential vulnerabilities. Properly mapping the network aids in preparing targeted

testing strategies and identifying hidden security gaps.

**Log Analysis and Monitoring (61.0%):** Log analysis and monitoring garnered a response rate of 61.0%. This result demonstrates the acknowledgment of the importance of reviewing and analyzing system logs for suspicious activities. Effective log analysis can provide insights into potential security incidents, anomalies, and breaches, contributing to a proactive security posture.

### **Frequency in Conducting Technical Assessments**

Respondents were asked how frequently technical assessments should be conducted within the academic environment and the findings are shown below:



The pie chart displays the distribution of respondents' opinions on how frequently technical assessments should be conducted in the academic environment. Analyzing the percentages provides the following implications:

**Quarterly (73.2%):** The largest segment of respondents, at 73.2%, indicated that technical assessments should be conducted on a quarterly basis. This significant response rate reflects the understanding that regular and frequent assessments are essential to proactively identify vulnerabilities and potential security threats. Quarterly assessments allow for timely

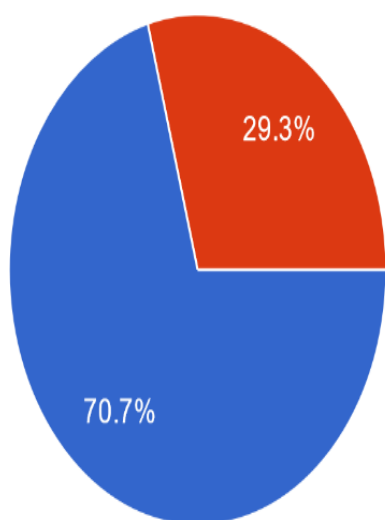
adjustments and improvements to the network's security posture.

**Annually (22%):** A substantial minority of respondents, at 22%, indicated that conducting technical assessments annually is sufficient. While this percentage is smaller than the quarterly category, it still signifies a recognition of the importance of periodic evaluations. The annual approach may reflect the perspective that comprehensive assessments once a year can provide a reasonable balance between security and resource allocation.

Biannually (4.8%): A very small percentage of respondents, at 4.8%, suggested that technical assessments should be conducted biannually (twice a year). While this category constitutes a minority, it's important to note that some respondents consider semi-annual assessments as a viable option, likely balancing the need for security with resource constraints.

### Section 3: User Education

In the following section, the researcher examined the crucial realm of user education within the academic environment and its profound impact on network security. This sought to gauge the respondent's perspective on the significance of



Extremely Important (70.7%): The largest segment of respondents, at 70.7%, emphasized that user education is extremely important in enhancing network security within the academic environment. This dominant response underscores a strong consensus on the vital role that educated users play in maintaining a secure network. The high response rate underscores the understanding that users, who interact daily with the network, can significantly influence the overall security posture.

Very Important (29.3%): A substantial minority of respondents, at 29.3%, also noted that user education is very important. While this percentage

user education, ranging from its level of importance to the most effective methods. Whether it's training workshops, online courses, phishing simulations, regular communication, curriculum integration, or other innovative approaches, respondent's insights are considered to play a pivotal role in fortifying cybersecurity awareness and practices within academia. The findings are shown below:

### User education in enhancing network security

Respondents were asked how important was user education in enhancing network security within the academic environment and the findings are illustrated in the diagram that follows:

- a) Extremely important
- b) Very important
- c) Moderately important
- d) Slightly important
- e) Not important

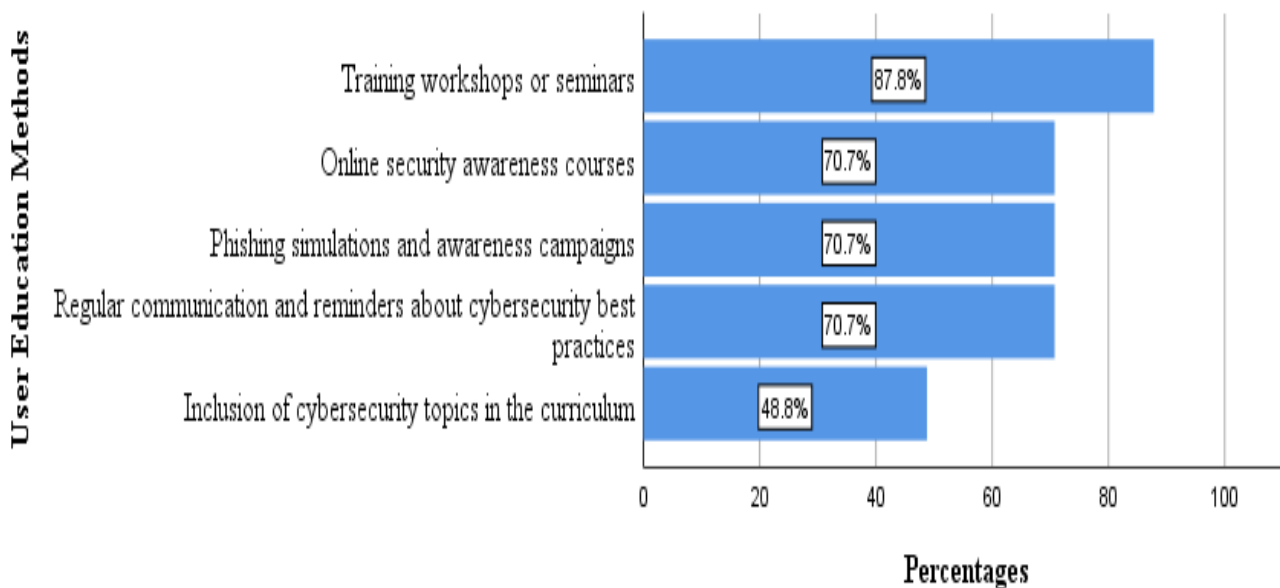
is smaller than the "extremely important" category, it still reflects a significant recognition of the impact that informed users have on the security landscape. This group likely acknowledges the benefits of user education while potentially placing slightly less emphasis on it compared to the majority.

### Effective User Education Methods for promoting cybersecurity awareness

Respondents were asked which user education methods they thought are most effective for promoting cybersecurity awareness in the academic environment and the study found out that:



### User Education Methods Effective in Promoting Cybersecurity Awareness in Academic Environment



**Training Workshops or Seminars (87.8%):** The highest response rate, at 87.8%, was for training workshops or seminars as the most effective method for promoting cybersecurity awareness. This finding indicates a strong preference for interactive and hands-on learning opportunities. Workshops and seminars provide a platform to engage users directly, allowing for the exchange of knowledge, practical skills, and real-world scenarios.

**Online Security Awareness Courses (70.7%):** Online security awareness courses achieved a response rate of 70.7%, reflecting their role in imparting cybersecurity knowledge in a flexible and accessible manner. This method caters to various learning styles and schedules, making it a valuable resource for users who may prefer self-paced learning.

**Phishing Simulations and Awareness Campaigns (70.7%):** Similarly, phishing simulations and awareness campaigns also garnered a response rate of 70.7%. This suggests that the academic community acknowledges the importance of hands-on experience in recognizing and responding to phishing attempts, which are

prevalent vectors for cyberattacks. **Regular Communication and Reminders (70.7%):** Respondents identified regular communication and reminders about cybersecurity best practices as effective, with the same response rate of 70.7%. This highlights the value of consistent reinforcement to keep cybersecurity at the forefront of users' minds. Such communication can range from email updates to digital signage and announcements.

**Inclusion of Cybersecurity in Curriculum (48.8%):** While slightly lower at 48.8%, the inclusion of cybersecurity topics in the curriculum remains a significant approach. This response recognizes the potential impact of integrating cybersecurity education into academic coursework, fostering a culture of cybersecurity awareness from the very start of students' educational journeys.

#### Section 4: Policy Recommendations

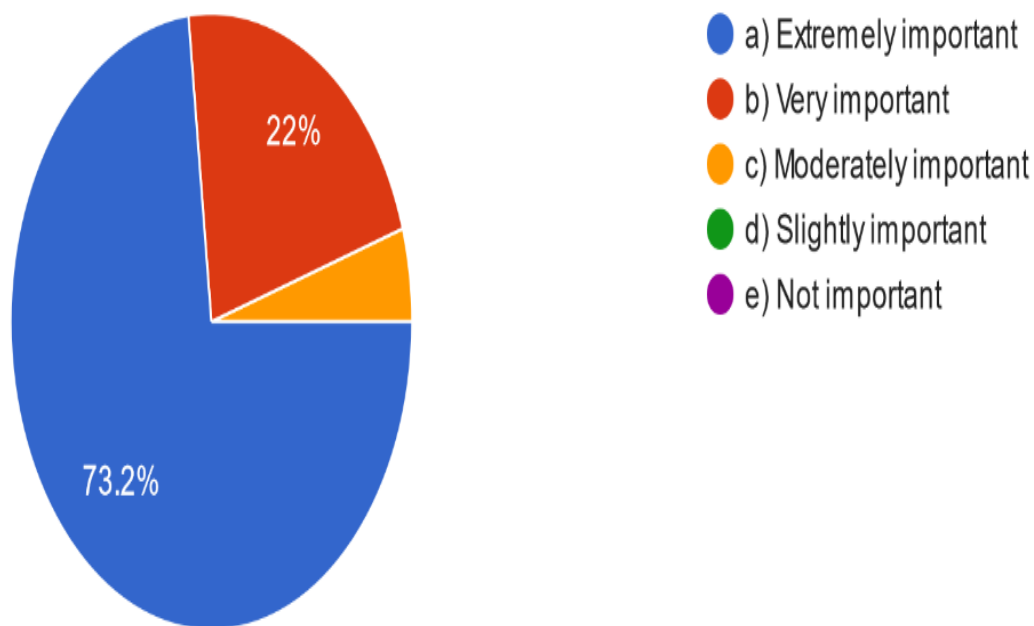
In this section, the researcher embarks on a comprehensive exploration of policy recommendations tailored specifically to the academic environment. This segment probes into the researcher's perspective on the imperative

need for cybersecurity policies within academic institutions. From gauging the overall importance of these policies to pinpointing the specific policy areas that demand attention, this section illustrates the respondents' insights. Whether it concerns access control, incident response, data protection, vendor assessments, security awareness, or other pertinent dimensions, respondents' contributions are instrumental in shaping an effective framework for network penetration testing within

the academic realm. The findings are shown below:

### **Importance of establishing cybersecurity policies and guidelines**

The study also sought to know how important it was to establish cybersecurity policies and guidelines specifically tailored to the academic environment and the findings are revealed below:



**Extremely Important (73.2%):** The largest segment of respondents, at 73.2%, believes that it is extremely important to establish cybersecurity policies and guidelines tailored to the academic environment. This overwhelming majority underscores the clear recognition of the unique challenges and requirements that academic institutions face in terms of cybersecurity. The high response rate emphasizes the crucial role these tailored policies play in securing sensitive data, research, and intellectual property.

**Very Important (22%):** A significant portion of respondents, 22%, also indicated that establishing tailored cybersecurity policies is very important. This percentage further reinforces the consensus on the need for policies that are specifically designed to address the cybersecurity landscape within academia. While slightly less pronounced

than the "extremely important" category, the "very important" segment still conveys a strong commitment to creating a secure academic environment.

**Moderately Important (4.8%):** A smaller portion of respondents, at 4.8%, indicated that tailored cybersecurity policies are moderately important. Although this category constitutes a minority, it is essential to consider their input as well. The responses in this category could potentially reflect a perspective that existing generic cybersecurity policies might be adaptable to the academic environment without significant customization.

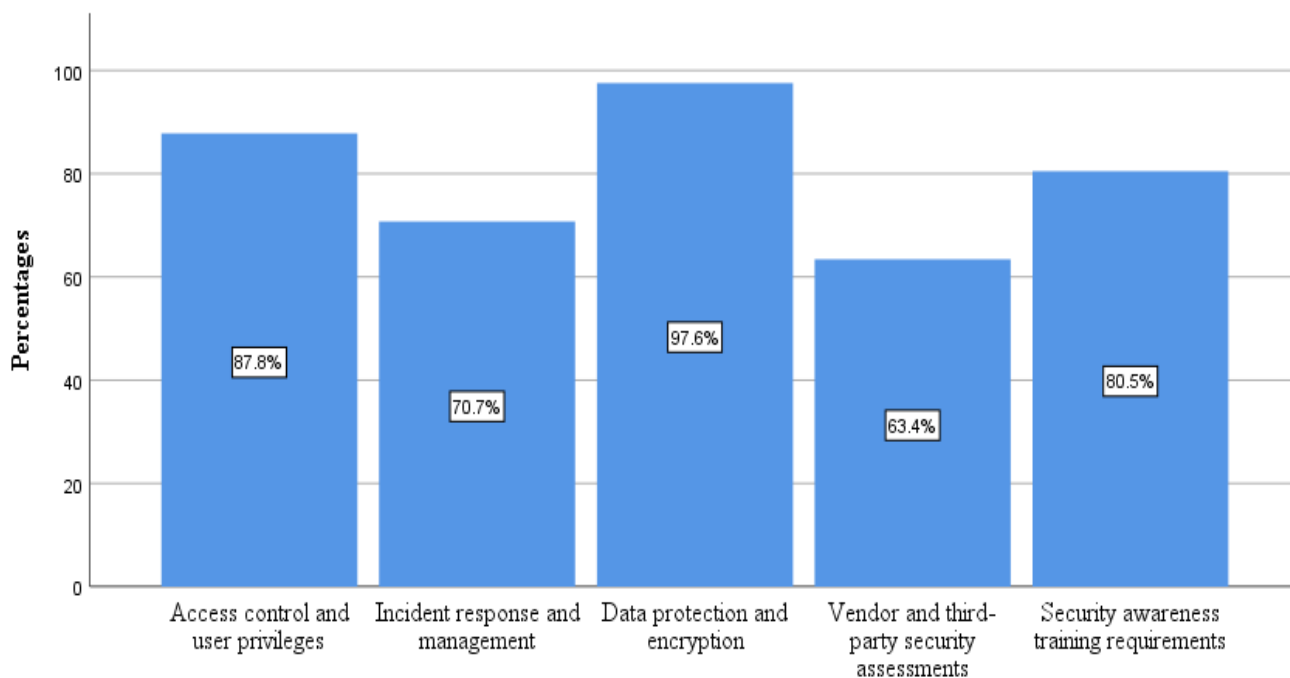
### **Policy areas that should be addressed**

The researcher investigated on which policy areas respondents believed should be addressed in a comprehensive framework for network

penetration testing in the academic environment

and the findings as presented below:

Policy Areas to be Addressed in a Comprehensive Framework for Network Penetration Testing in Academic Environment



Policy Areas to Be Addressed

Access control and user privileges emerged as a top priority with a response rate of 87.8%. This high percentage underscores the recognition of the significance of managing and regulating user access to sensitive data and critical systems. Implementing stringent access controls ensures that only authorized personnel can interact with valuable resources, minimizing the potential for unauthorized breaches.

Data protection and encryption received the highest response rate at 97.6%. This finding signifies an overwhelming consensus on the importance of safeguarding sensitive information. Encryption serves as a protective layer that ensures data confidentiality, even if unauthorized access occurs. The focus on data protection aligns with the increasing emphasis on compliance with data privacy regulations.

Security awareness training requirements achieved a response rate of 80.5%. This indicates a strong understanding of the need to educate users about cybersecurity risks, best practices, and potential threats. The emphasis on security awareness training reflects the acknowledgment

that users play a critical role in maintaining a secure environment.

Incident response and management garnered a response rate of 70.7%. This result underscores the significance of having a well-defined plan in place to address and mitigate security incidents effectively. A structured incident response framework enables institutions to minimize damage and recover swiftly from security breaches.

Vendor and third-party security assessments received a response rate of 63.4%. This finding indicates awareness of the potential risks associated with external parties accessing the network. Including policies that govern vendor and third-party security assessments helps ensure that partners adhere to cybersecurity standards and do not introduce vulnerabilities.

Lastly, In response to the question soliciting additional comments and insights regarding the development of a comprehensive framework for network penetration testing in the academic environment, several key themes emerged from the respondents' feedback. These themes shed

light on crucial considerations for the development and implementation of such a framework:

**Budget and Resources Allocation:** Respondents highlighted the importance of allocating sufficient budget and resources to the IT/Cybersecurity department for up-to-date training and resources. There was a call for dedicated resources, especially in the form of budgetary support, to ensure that cybersecurity measures remain effective and current. Furthermore, suggestions were made to enhance the resources available for cybersecurity courses and training, underscoring the need to invest in education and skill development in this field.

**Accountability and Consequences:** Accountability was a prominent theme, with respondents emphasizing the need for consequences for individuals who attempt to breach the cybersecurity of educational institutions. This indicates a recognition of the importance of deterring cyberattacks and holding responsible parties accountable for their actions.

**Student Involvement and Education:** Respondents expressed the potential benefits of involving students in cybersecurity decision-making processes. They suggested using students to make cybersecurity choices and involving them in the development and execution of penetration tests. Additionally, there was a desire for expanded opportunities for students to receive training in penetration testing and access more resources for learning beyond the classroom, highlighting the role of education and student engagement.

**Ethics and Compliance:** Ethical considerations and compliance with relevant laws were emphasized. Respondents stressed the importance of obtaining explicit written consent from relevant stakeholders before conducting penetration testing. They also underscored the legal implications of conducting tests without consent, citing the Computer Misuse Act and other potential legal consequences. This theme

emphasizes the need for ethical and legal compliance in all testing activities.

**Methodology and Scope:** Clarity in defining the objectives and scope of penetration testing was emphasized. Respondents stressed the importance of clearly defining what will be tested and the testing methodology to prevent unintended disruptions or breaches. Additionally, there was an emphasis on identifying critical assets and sensitive data that require protection, highlighting the significance of thorough planning.

**Collaboration and Expertise:** Collaboration between IT departments, security teams, and academic stakeholders was recognized as crucial for the development of a comprehensive framework. Respondents specifically mentioned the value of involving students and faculty who specialize in cybersecurity and ethical hacking in the development and execution of penetration tests, highlighting the importance of expertise and collaboration in testing activities.

**Tailoring to Academic Environment:** The framework's tailoring to the unique characteristics and requirements of academic institutions was highlighted. Respondents recognized that academic environments have distinct needs and challenges, suggesting that any framework should be customized to address these specific factors.

**Importance of Documentation and Communication:** Clear documentation of the scope, objectives, and rules of engagement in penetration testing was emphasized to prevent unintended disruptions. Additionally, the incorporation of red team exercises alongside traditional penetration testing was suggested to enhance testing comprehensiveness.

**Vulnerability Assessment:** Prioritizing vulnerability assessment before penetration testing was seen as essential to identify potential weaknesses efficiently. This approach helps in focusing testing efforts on areas that need the most attention, contributing to a more effective testing process.

### **Unique Academic Data and Infrastructure:**

Respondents emphasized the need for careful planning, collaboration, and adherence to ethical standards when developing a framework for network penetration testing in the academic environment. This highlights the importance of treating academic data and infrastructure with sensitivity and care.

### **Discussion of Findings**

In our study, it was observed that a considerable portion of our respondents (46.3%) expressed a high level of familiarity with the concept of network penetration testing, signifying a strong understanding of this cybersecurity practice. This aligns well with existing literature, such as the work of Appiah et al. (2014), which emphasizes the increasing recognition of penetration testing's importance within academic institutions for enhancing cybersecurity awareness and preparedness. The academic environment is increasingly acknowledging the value of penetration testing as a means to bolster cybersecurity defenses.

Furthermore, the study revealed that a significant majority of respondents (92.7%) identified the primary benefit of implementing a comprehensive framework for network penetration testing as the capability to "identify and mitigate vulnerabilities within the network infrastructure." This resonates with the existing literature, particularly Aloul (2012), who defined cybersecurity measures as essential for safeguarding computer systems and networks, emphasizing the importance of identifying and mitigating vulnerabilities proactively. Thus, our findings reaffirm the relevance of proactive cybersecurity measures, like penetration testing, in addressing potential network weaknesses.

Moreover, the survey highlighted that user education is widely perceived as a critical element in enhancing network security within the academic environment, with an overwhelming majority (70.7%) of respondents considering it "extremely important." This concurs with the

literature's emphasis on the pivotal role of educated users in maintaining a secure network. Notably, Seemba, Nandhini, and Sowmiya (2018) underscored the significance of user education in safeguarding the cyber environment for both individuals and organizations. Hence, our findings reinforce the importance of educational initiatives in fortifying cybersecurity awareness and practices within academia.

Our study also indicated that a majority of respondents (73.2%) believe it is "extremely important" to establish cybersecurity policies tailored specifically to the academic environment. This aligns well with the literature, particularly Craigen, Diakun-Thibault, and Purse (2014), who articulated the need for systematic organization and deployment of resources through tailored policies to safeguard assets in cyberspace. These tailored policies are vital for securing sensitive data and intellectual property unique to academic institutions, as corroborated by our findings.

Furthermore, respondents identified key policy areas for inclusion in a comprehensive framework for network penetration testing, with "data protection and encryption" (97.6%) and "access control and user privileges" (87.8%) being the most prominent. These policy areas closely mirror the literature's focus on preserving data integrity through encryption (Aloul, 2012) and managing user access in academic networks (Appiah et al., 2014). These alignments underscore the relevance of established academic research to the practical insights obtained from our survey, collectively contributing to a comprehensive understanding of the cybersecurity landscape within the academic environment.

### **Conclusion**

In conclusion, our exhaustive examination of network penetration testing and cybersecurity within the academic sphere has unveiled substantial insights that closely resonate with established literature. Our findings underscore the growing acknowledgment of the pivotal role of penetration testing in academia, which aligns

harmoniously with previous studies emphasizing its significance in strengthening cybersecurity awareness and preparedness. Moreover, the perceived crucial role of user education in our study echoes the literature's stress on educated users as pivotal contributors to a secure network environment. The convergence between our respondents' perspectives and established research reaffirms the relevance of these insights. Additionally, the resounding endorsement of tailored cybersecurity policies by our survey participants mirrors the literature's call for systematic organization and resource deployment to safeguard academic assets in cyberspace. The stress on data protection and user access control further mirrors existing research, collectively emphasizing the necessity of proactive cybersecurity measures and robust policies specifically designed for the academic context. In unison, our findings and their congruence with the literature contribute to a comprehensive comprehension of cybersecurity dynamics within academia, underscoring the importance of multifaceted approaches to reinforce network security and safeguard sensitive academic resources.

### **Recommendations**

Recommendations in this study were targeted towards the faculty and administration, the IT staff and Students as revealed below:

#### **Recommendations for Faculty and Administration:**

**Cybersecurity Training and Awareness Programs:** Faculty and administration should actively participate in ongoing cybersecurity training and awareness programs. This will help them stay updated on the latest threats and best practices. Encourage faculty and staff to recognize the importance of cybersecurity in their daily work and to lead by example in adhering to security policies.

**Implement Robust Access Control Policies:** Develop and enforce strict access control policies

that limit access to sensitive data and systems only to those who require it for their roles. Regularly review and update user privileges, ensuring that individuals have access only to the resources essential for their tasks. This will help minimize the risk of unauthorized access and data breaches.

#### **Recommendations for IT Staff:**

**Continuous Monitoring and Intrusion Detection:** IT staff should implement continuous monitoring and intrusion detection systems to promptly identify and respond to security threats. Utilize advanced analytics and real-time alerts to detect unusual activities or patterns that may indicate a breach. Regularly review logs and perform security assessments to proactively address vulnerabilities.

**Regular Patch Management and Vulnerability Scanning:** Ensure that all systems and software are kept up to date with the latest security patches and updates. Conduct regular vulnerability scanning and penetration testing to identify weaknesses in the network and applications. Promptly address and remediate any vulnerabilities discovered to reduce the attack surface.

#### **Recommendations for Students:**

**Cybersecurity Education:** Students should actively engage in cybersecurity education initiatives offered by the institution. Attend workshops, seminars, or online courses to gain a deeper understanding of cybersecurity risks and best practices. Recognize the role students play in safeguarding academic resources and research data.

**Strong Password Practices:** Encourage students to adopt strong password practices, including using complex passwords, enabling two-factor authentication wherever possible, and regularly changing passwords. Remind them not to share login credentials and to be cautious of phishing attempts.

### **References**

1. Appiah M, Chandrasekaran S. U.S. Patent No. I8,701,102. Washington, DC: U.S. Patent and Trademark Office; 2014.
2. Adu-Boahene, C., Nikoi, S. N., & Nsiah-Konadu, A. (2021). Campus Network and Systems Security Assessment Using Penetration Testing: The Case of the University of Education Winneba, Kumasi. *Asian Journal of Research in Computer Science*, 12(1), 7-25.  
<https://doi.org/10.9734/AJRCOS/2021/v12i130273>
3. Imperva. "What is penetration testing." Retrieved from <https://www.imperva.com/learn/application-security/penetration-testing/>.
4. Aloul, F. A. (2012). The need for effective information security awareness. *Journal of Advances in Information Technology*, 3(3), 177-183
5. Craigen, D., Diakun-Thibault, N., & Purse, R. (2014). Defining cybersecurity. *Technology Innovation Management Review*, 4(10), 13-21.
6. Seemma, P. S., Nandhini, S., & Sowmiya, M. (2018). Overview of cyber security. *International Journal of Advanced Research in Computer and Communication Engineering*, 7(11), 125-128.

---

**Citation:**

“Enhancing Academic Cybersecurity: Integrated Framework with Network Penetration Testing”, *Soc. sci. humanities j.*, vol. 7, no. 10, pp. 3231–3245, Oct. 2023, doi: [10.18535/sshj.v7i10.875](https://doi.org/10.18535/sshj.v7i10.875)

---